

Software (or Reseller) Name: **Dinerware (Dinerware)**

Hardware Type	Compatible Model (min. requirements)	Driver	PioneerPOS Suggested PN
All-in-one	15" LCD display, AtomDC 2.13GHz, 2GB memory, built-in printer (USB), card reader track 1, 2.	Not required	M-Line: GM25YR000911  S-Sline: GM25YR000918
Printer	S-Line Printer (Serial) ST-EP4 Printer (Serial)	Not required	46B-TPA-EP01S C31CB10722
Card Reader	USB KBD wedge	Not required	46B-U32000 46B-D21000
Customer Display/ Pole Display/ Line Display	EPSON	Not required	46B-RCRJ-EPS
Cash drawer	Any Serial Interface Drawer	Not required	N/A

## Printer (S-Line or ST-EP4 Serial) & Cash Drawer Setup

1. Login to Dinerware, default pin "1234"



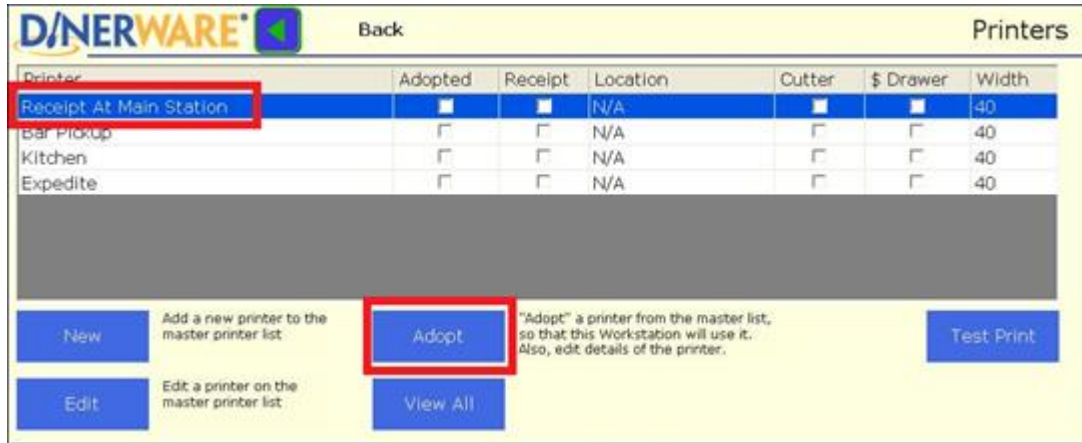
2. Click on the Manager icon



3. Click on the Printers icon

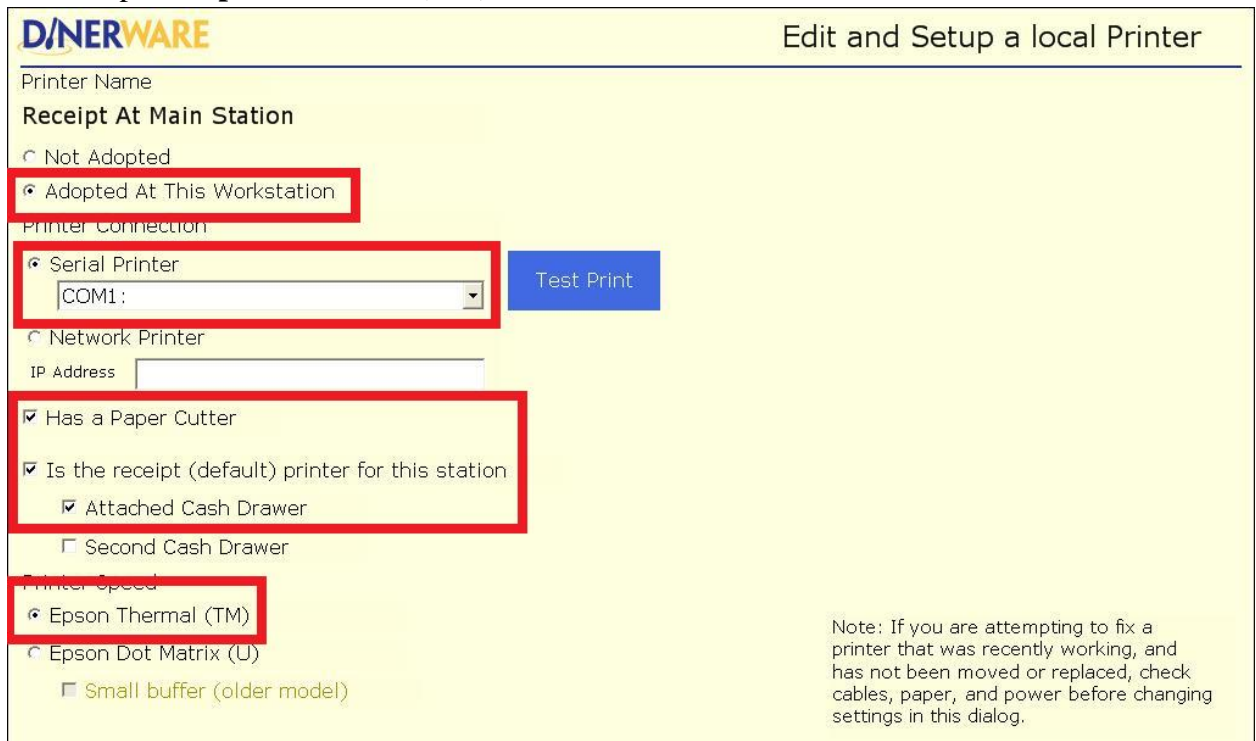


4. Highlight “Receipt At Main Station” then click on “Adopt” button

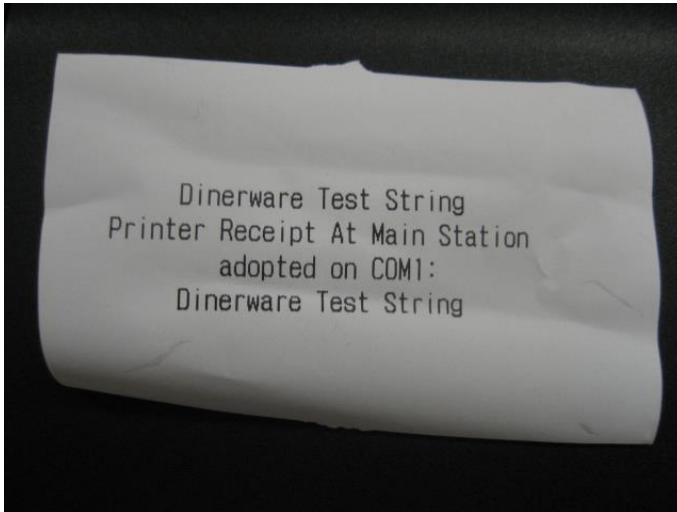


5. Plug the printer into the COM1 port, then input these settings:

- Adopted At This Workstation**
- Serial Printer: COM1**
- Has a Paper Cutter**
- Is the receipt (default) printer for this station**
- Attached Cash Drawer**
- Printer Speed: Epson Thermal (TM)**



- Click on Test Print. Check if the receipt prints correctly and is cut. If a cashdrawer is attached to the printer, make sure it opens. Receipt example below. If everything works, click “OK” at the bottom right to save your changes.



## Customer Display Setup (EPSON Emulation only)

- Go to **Manager -> System**


Back to Tickets 
Exit Dinerware

<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Menu</div> <p style="font-size: 0.8em;">Set up your Menus, Categories, Pricing, Costs, Choices, Revenue Classes, Taxes, kitchen/bar printing, and other options concerning the items you sell.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Daily</div> <p style="font-size: 0.8em;">Daily tasks and reports such as close of business.</p>
<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Employees</div> <p style="font-size: 0.8em;">Manage information about your employees, including PIN codes and access to restricted functions.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Fresh Sheet</div> <p style="font-size: 0.8em;">Fresh sheet quantities and ordering.</p>
<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Jobs</div> <p style="font-size: 0.8em;">Set up jobs for your employees.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Labor</div> <p style="font-size: 0.8em;">Manage Employee Timesheets and Tips.</p>
<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Sections</div> <p style="font-size: 0.8em;">Define Sections of your restaurant such as Dining Room, Bar, and Carry Out.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Batch</div> <p style="font-size: 0.8em;">Manage Credit Card Batches.</p>
<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Discounts</div> <p style="font-size: 0.8em;">Discounts are used to set up happy hours, coupons, and standard customer or employee discounts.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Report</div> <p style="font-size: 0.8em;">See timely reports about your business.</p>
<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Void</div> <p style="font-size: 0.8em;">Define the particular reasons allowed at your establishment for the voiding of tickets or items.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Tickets</div> <p style="font-size: 0.8em;">See all tickets and reopen closed tickets.</p>
<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Advanced</div> <p style="font-size: 0.8em;">Define different Menus, Discounts, and Sections for distinct parts of your restaurant. Allocate sales to Revenue Centers. Define payment types. Define Courses.</p>	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Messaging</div> <p style="font-size: 0.8em;">Manage Messages.</p>
	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px; border: 2px solid red;">System</div> <p style="font-size: 0.8em;">General options for receipt headers, business hours, automatic gratuity, login security, and credit cards.</p>
	<div style="background-color: #4a7ebb; color: white; padding: 5px; margin-bottom: 5px;">Printers</div> <p style="font-size: 0.8em;">Set up and name devices such as printers and cash drawers connected to this computer.</p>

About

Version 2.8.2.3210
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## 2. Click on “This Workstation”



### Edit/Set General System Options

**User Interface Behavior**

- Do not allow Fresh Sheet over-ordering
- Hide Fraction Buttons on Payment Screen
- Suppress "No Cash Drawer" messages

**Choices**

- Allow Tickets to be sent with Unmade Required Choices
- Always show item choices in order of entry
- Always show Persistent Choice Sets when Item is ordered  
Choice Sets will be shown if any are Persistent, regardless of Required Choices.

**Clocking In and Out**

- Show "No Cash Drawer" in clock-in list
- Allow Clock Out with open Tickets
- Require Clock Out to print shift report
- Record Employee Breaks  
Print this many chits when a user Clocks Out:
- Do not allow tip recording at Clock Out
- Allow users to enter negative tips at Clock Out  
Clock Out Tip Hint Percentage:  % \*
- Include Financial Summary on Clock Out Slip

**Reporting**

- Include automatic discounts in gross price (Does not change existing data.)
- Suppress Empty Sections on Personal Page report (Also affects restaurant daily reports.)
- Display Tips for Other Users on Personal Page report  
Use this option if Cashiers will distribute tips.

General access control options. [Security](#)

Set up credit card processing. [Credit](#)

Set up receipt printing options and boilerplate. [Receipts](#)

Ticket numbering, naming, and options. [Tickets](#)


Time and timing-related options. [Time](#)



Workstation Settings. [This Workstation](#)

Set up gift cards. [Gift Cards](#)

Customer Settings. [Customers](#)

Localization options. [International](#)

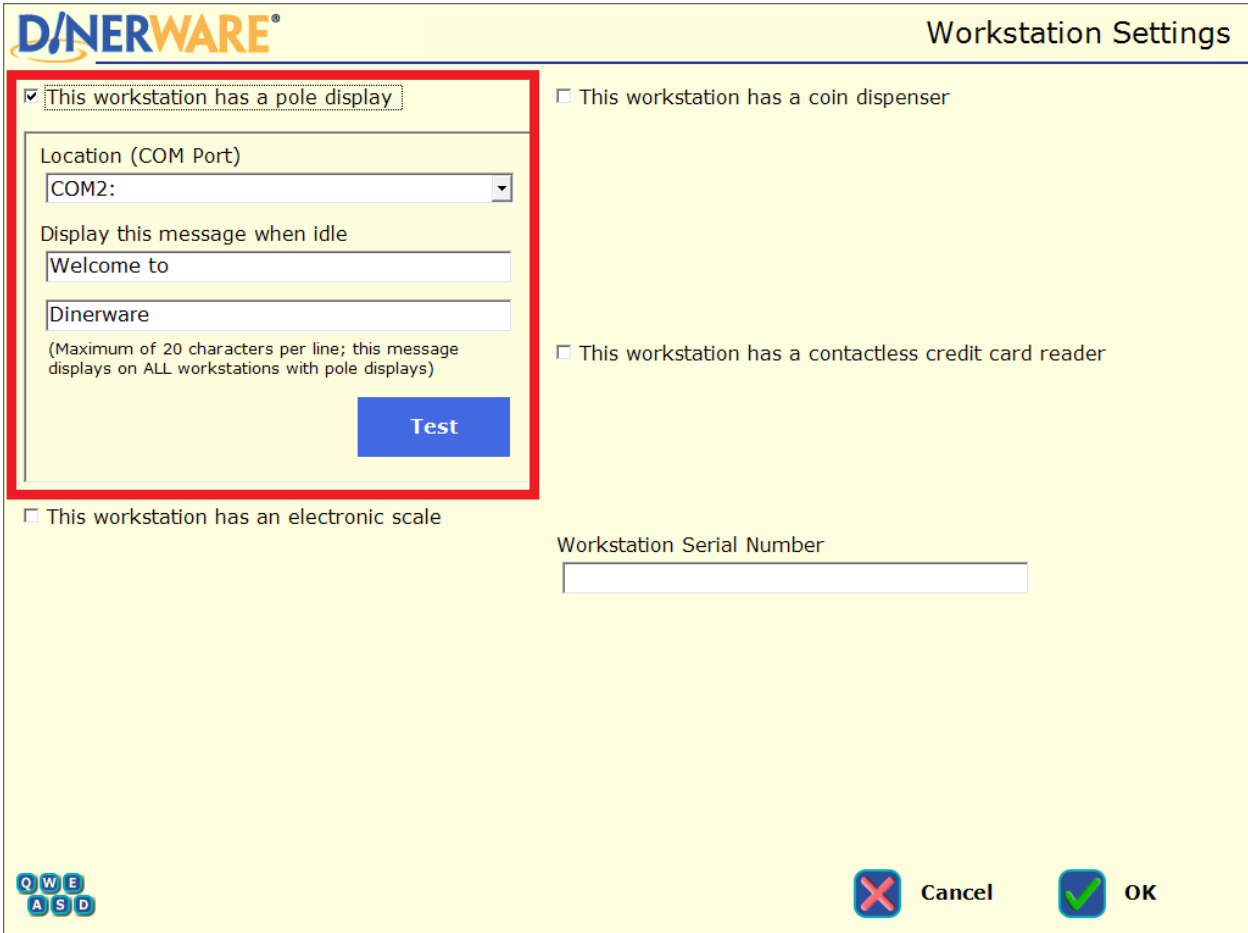


 Cancel
 OK



### 3. Check “This workstation has a pole display”

Set the Location to the COM port where the rear display is connected (COM2 in example). Click “**Test**” to confirm the display is working correctly, then hit “**OK**” to save your changes.



**DINERWARE®** Workstation Settings

This workstation has a pole display

Location (COM Port)  
COM2

Display this message when idle  
Welcome to  
Dinerware  
(Maximum of 20 characters per line; this message displays on ALL workstations with pole displays)




**Test**

This workstation has a coin dispenser

This workstation has a contactless credit card reader

This workstation has an electronic scale

Workstation Serial Number

  Cancel  OK