Software (or Reseller) Name: **Dinerware (Dinerware)**

Hardware Type	Compatible Model (min. requirements)	Driver	PioneerPOS Suggested PN
All-in-one	15" LCD display, AtomDC 2.13GHz, 2GB memory, built-in printer (USB), card reader track 1, 2.	Not required	M-Line: GM25YR000911 S-Sline: GM25YR000918
Printer	S-Line Printer (Serial) ST-EP4 Printer (Serial)	Not required	46B-TPA-EP01S C31CB10722
Card Reader	USB KBD wedge	Not required	46B-U32000 46B-D21000
Customer Display/ Pole Display/ Line Display	EPSON	Not required	46B-RCRJ-EPS
Cash drawer	Any Serial Interface Drawer	Not required	N/A

Printer (S-Line or ST-EP4 Serial) & Cash Drawer Setup
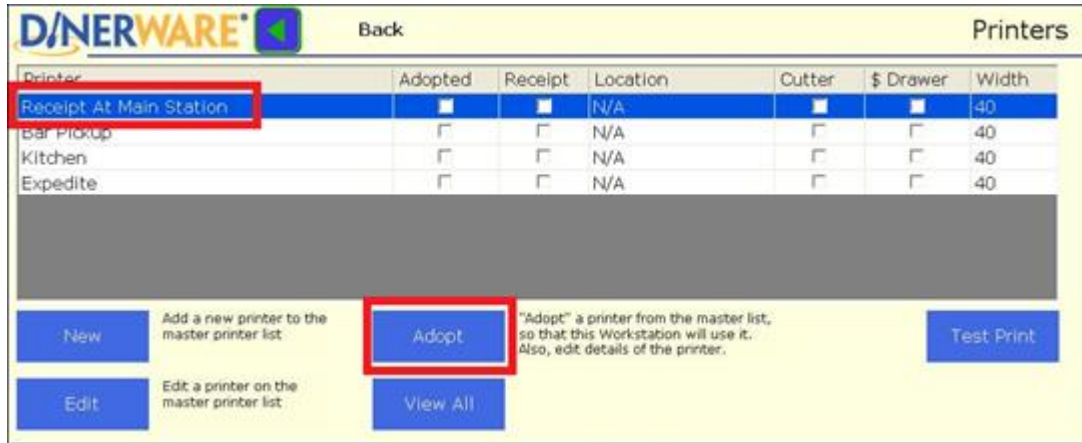
1. Login to Dinerware, default pin "1234"

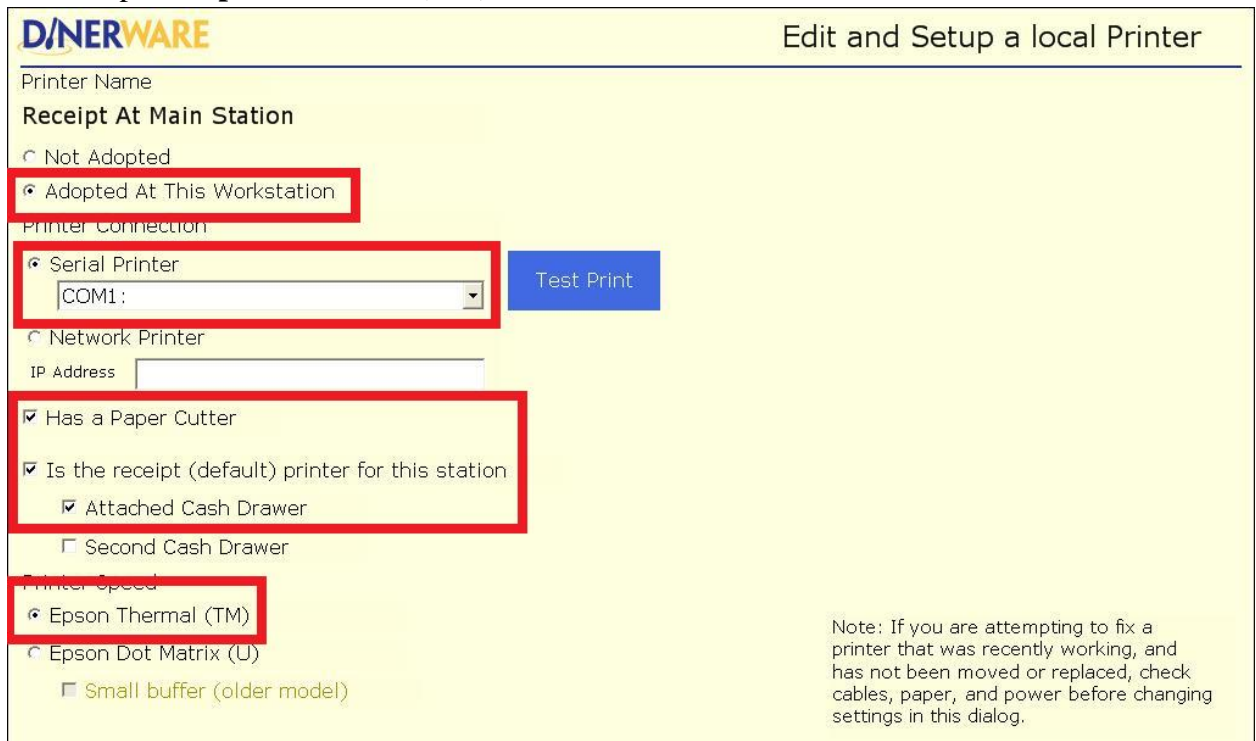2. Click on the Manager icon

3. Click on the Printers icon

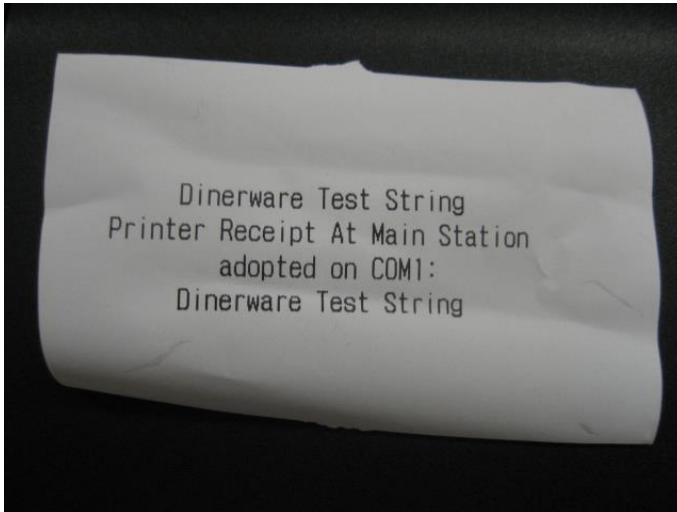4. Highlight "**Receipt At Main Station**" then click on "Adopt" button

5. Plug the printer into the COM1 port, then input these settings:
   Adopted At This Workstation
   Serial Printer: **COM1**
   Has a Paper Cutter
   Is the receipt (default) printer for this station
   Attached Cash Drawer
   Printer Speed: **Epson Thermal (TM)**

6. Click on Test Print. Check if the receipt prints correctly and is cut. If a cashdrawer is attached to the printer, make sure it opens. Receipt example below. If everything works, click "**OK"** at the bottom right to save your changes.

Customer Display Setup (EPSON Emulation only)

1. Go to **Manager** -> **System**

2. Click on **"This Workstation"**

DINERWARE®   Edit/Set General System Options

User Interface Behavior
- ☐ Do not allow Fresh Sheet over-ordering
- ☐ Hide Fraction Buttons on Payment Screen
- ☑ Suppress "No Cash Drawer" messages

Choices
- ☑ Allow Tickets to be sent with Unmade Required Choices
- ☐ Always show item choices in order of entry
- ☐ Always show Persistent Choice Sets when Item is ordered
  - Choice Sets will be shown if any are Persistent, regardless of Required Choices.

Clocking In and Out
- ☑ Show "No Cash Drawer" in clock-in list
- ☐ Allow Clock Out with open Tickets   ☑ Do not allow clock in with no Job assigned
- ☐ Require Clock Out to print shift report
- ☐ Record Employee Breaks
- Print this many chits when a user Clocks Out   [1]
- ☐ Do not allow tip recording at Clock Out
- ☑ Allow users to enter negative tips at Clock Out
- Clock Out Tip Hint Percentage   [20] % *
- ☐ Include Financial Summary on Clock Out Slip

Reporting
- ☐ Include automatic discounts in gross price   ☐ Exclude tips from cash reconciliation
  - (Does not change existing data.)
- ☐ Suppress Empty Sections on Personal Page report
  - (Also affects restaurant daily reports.)
- ☐ Display Tips for Other Users on Personal Page report
  - Use this option if Cashiers will distribute tips.

General access control options. — **Security**

Set up credit card processing. — **Credit**

Set up receipt printing options and boilerplate — **Receipts**

Ticket numbering, naming, and options — **Tickets**

Time and timing-related options — **Time**

Workstation Settings — **This Workstation**

Set up gift cards. — **Gift Cards**

Customer Settings — **Customers**

Localization options — **International**

[QWE/ASD]   ❌ **Cancel**   ✅ **OK**
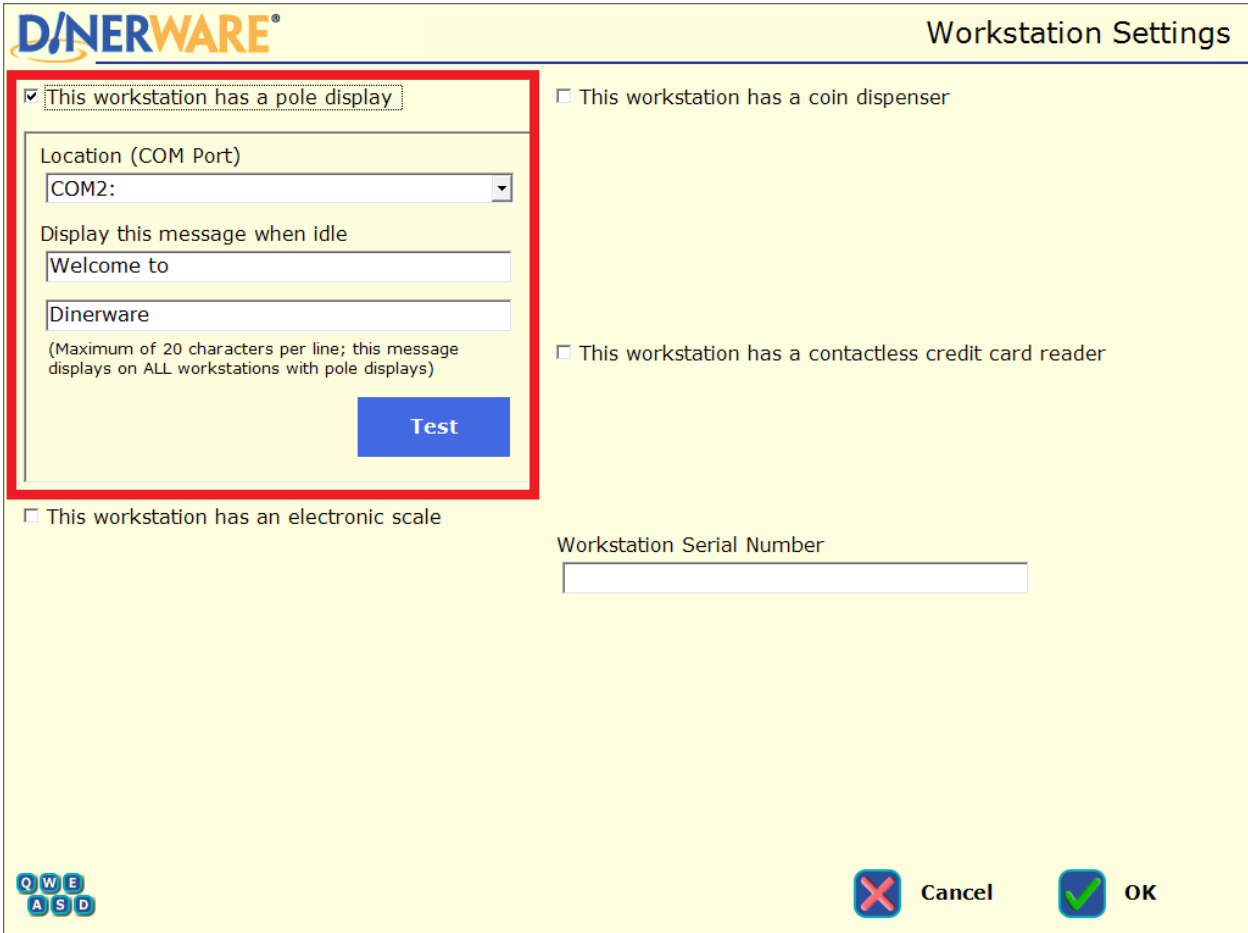
3. Check **"This workstation has a pole display"**
   Set the Location to the COM port where the rear display is connected (COM2 in example). Click **"Test"** to confirm the display is working correctly, then hit "**OK**" to save your changes.

DINERWARE®   Workstation Settings

☑ This workstation has a pole display   ☐ This workstation has a coin dispenser

Location (COM Port)
COM2:   ▼

Display this message when idle
Welcome to

Dinerware   ☐ This workstation has a contactless credit card reader

(Maximum of 20 characters per line; this message
displays on ALL workstations with pole displays)

Test

☐ This workstation has an electronic scale

Workstation Serial Number

Q W E
A S D   ✖ Cancel   ✔ OK